

Department of Hospital Administration

Sanjay Gandhi Post Graduate Institute of Medical Sciences Raibareli Road, Lucknow, U.P

Letter No: SGPGI/HA/ \\ \ \ / \ /2019

Date: 01-03-2019

CIRCULAR

The Third Review Meeting (for NABH Accreditation process of SGPGIMS Hospital) of the Nodal Officers as designated by respective HoD is being convened under the Chairmanship of Prof. Amit Agarwal, Chief Medical Superintendent, SGPGIMS as per the following schedule:

• Date

06-03-2019

• Time

03:00 PM

Venue

Committee Room, Director's Office, Third Floor,

Administrative Block, SGPGIMS

All members as per the distribution list are requested to kindly make it convenient to attend the same, as per the schedule (vide supra).

(Dr. R. Hársvardhan) Head, Hosp. Admn. & Member Secretary, IAC SGPGIMS

Distribution:

- Dr. SandeepSahu & Dr. Rudrashish Halder, Anethesiology •
- Prof. Uttam Singh, Head, Biostatistics & Health Informatics
- Dr. Roopali Khanna, Cardiology
- Prof. S. K. Agarwal, CVTS
- Prof. Rakesh Agarwal & Dr. Amit Goel, Gasteroentology
- Dr. Ruchi Gupta, Hematology
- Dr. Kaushik Mandal, Medical Genetics
- Dr. Dharmendra Bhadoria, Nephrology
- Dr. Awdhesh Jaiswal, Neuro-Surgery

- Dr. Able Lawrence, Clinical Immunology
- Prof. S. K. Baronia, Head, CCM
- Dr. S. Sahu, Endocrinology
- Dr. Subha Ratnam, Endocrine Surgery
- Prof. Anu Behari, Sur. Gastero.
- Dr. Neeta, Maternal & Reproductive Health
- Dr Aneeta Singh, Neonatology
- Dr Vineeta E Mani, Neurology
- Dr. Aftab Hasan Nazar, Nuc. Medicine

- Dr. Ankur Mandelia, Pediatric Surgery
- Prof. Manjula Murari, Head, Pathology
- Dr. Swasti Tiwari, Head, Molecular Medicine& Biotechnology
- Dr. Anupama Singh, Plastic Surgery
- Prof. Maria Das, Radiotherapy
- Prof. Prashant Agarwal, Transfusion Medicine
- Prof Sunil Kumar Jain, Head, Radiodignosis

- Prof. Kumudni Sharma, Head, Opthalmology
- Dr. Ujjala Ghoshal of Microbiology Prof. S.K. Yachcha, Head Pediatric Gastroenterology
- Dr. Alok Nath, Pulmonary Medicine
- Dr. U.P.Singh, Urology
- Prof. R. K. Singh, Head, Emergency Medicine
- Dr Zainab Zaidi, Former Deputy Director, NABH Consultant, SGPGIMS

Copy:

- O/o HoD, Hospital Administration, SGPGIMS
- Dr. Saurabh Singh, S.R., Hospital Administration, SGPGIMS
- Dr. Shweta Kumari, Dr. Ruchi Kushwaha & Dr. Tanvi Arora MHA Residents, SGPGIMS
- Mr. Dhikhil CD, Quality Cell Nurse, SGPGIMS
- · Sri Sunjay Jain Request for Reprostment

(Dr. R. Harsyardhan) Head, Hosp. Admn. & Member Secretary, IAC SGPGIMS

Agenda:

- Finalization of Departmental Scope
- Self Assessment of each Department as per NABH Accreditation.
- Sensitization on Department System Manual template for development of Department policies
 & SoPs

(Dr. R. Harsvardhan) Head, Hosp. Admn. & Member Secretary, IAC SGPGIMS



Sanjay Gandhi Post Graduate Institute of Med. Sciences, Raibareli Road, Lucknow- 226 014 (U.P.), INDIA Phones:0522-2668004-8,2668700-800-900,Fax:91-0522-2668017,2668719

Ref.: PGI/HA/ 31 /19

Dt.28-01-2019

TO WHOMSOEVER IT MAY CONCERN

This is for your kind information that Mr. Dhikhil C.D., Staff Nurse Gr. II has joined in Quality Cell, under Department of Hospital Administration, as Quality Nurse Coordinator and at present has been assigned with the responsibility of obtaining required data /documents as is required for NABH Accreditation of SGPGIMS, after the approval from Director, SGPGIMS. Lucknow.

You are requested to kindly cooperate with him, as and when he meets you to obtain data/ information for NABH Accreditation of SGPGIMS from your department/section.

(Dr. Rajesh Harsvardhan)

Head

Dept. of Hosp. Administration



Phone: 0522-2495363, 2495365 Fax: 91-0522-2668017

Priority Requested

Ref : PGI/4€A/2019

Date: 26-02-2019

From :Dr. R. Harsvardhan, Nodal Officer, Sanitation Services, SGPGIMS

: Mr. M.N. Shukla, A.E., Mechanical Cell, SGPGIMS To

Sub. : Painting of Decommissioned water head tank in Green color, reg.

With regard to the subject mentioned as above this is to inform you that under Vibrant Campus Initiative an effort for segregation and collection of dry waste is being initiated. To ensure collection of dry waste, decommissioned water tanks have been identified to fulfill the said purpose, so you are requested to paint these water tanks in green color with instructions as enclosed. Water tanks have been already delivered to your office.

Enclosure: Instructions to be written on water tank

(Dr. R. Harsvardhan)

Nodal Officer, Sanitation Services & Head, Hosp. Admin.

SGPGIMS

Distribution:

C.M.S., SGPGIMS

M.S., SGPGIMS

Prof. Banani Poddar, CCM, SGPGIMS

Copy:

Dr. Gaurav Gupta, , PG-HA

(Dr. R. Harsvardhan)

Nodal Officer, Sanitation Services & Head, Hosp. Admin.

SGPGIMS



Phone: 0522-2495363, 2495365 Fax: 91-0522-2668017

Instructions to be Painted on Water tank

To be written in both English and Hindi on water tank in white color on green Background

Bin for

Municipal Solid, Non-Biodegradable & Dry Waste

ठोस कचरे के लिए बिन

कृपया अपने घर का सूखा कूड़ा इस बिन में डालें

(**Dr. R. Harsvardhan**) Nodal Officer, Sanitation Services & Head Hospital Administration

SGPGIMS



Phone: 0522-2495365, 2495361 Fax: 91-0522-2668017

Ref No: SGPGI/HA/QC//64- / 2019

Date: 11.04.2019

From : Dr. R. Harsvardhan, Nodal Officer, Member Secretary, IAC & Head, Hospital

Administration

To : Mr. Bharat Singh, CAO

Sub. : Request to detail 01x Data Entry Operator for Quality Cell, Deptt. of

Hospital Administration, reg.

With regard to the subject mentioned as above, this is to bring to your kind notice that, in order to avail NABH Accreditation, the Accreditation Committee was constituted at Institute level. Further the Quality Cell was established under Deptt. of Hospital Administration. The Institute is in pre assessment phase and Quality cell is collecting data from entire institute. The data thus collected has to be entered in the Excel data sheets. The Quality Cell is maintaining 26 Excel data sheets, which will increase in future. Hence, the Quality Cell needs 01 x Data Entry Operator to ensure regular entry of all relevant data collected from various areas of the hospital. The requirement of 01 x Data Entry Operator has been sanctioned vide Note sheet no. 8 of RSD file no. 1923/18 dated 07.03.2018 (copy attached as an enclosure to this letter).

In view of the above, you are requested to detail 01 x Data Entry Operator for Quality Cell, Deptt. of Hospital Administration at the earliest.

Thanking you in anticipation.

(Dr. R. Hársvardhan) Member Secretary, IAC & Head, Hospital Administration

Enclosure: As above

Copy to: for information

D'----

CME

Bursaurabh Singh, SR, DoHAF

Dr. Shweta Kumari, Dr. Ruchi Kushwaha, Dr. Tanvi Arora, PG – HA, DoHA

Mr. Dikhil CD, Quality Cell Nurse, DoHA

O/o Head, Hospital Administration

(Dr. R. Harsvardhan) Member Secretary, IAC & Head, Hospital Administration

Lt Cot Varun Bajpai VSM
Executive Registrar



Letter No: PGI / HA/ QC//65/2019

Date: 09-04-2019

CIRCULAR

Sub. : Meeting for NABH Accreditation with HRF Representatives of SGPGIMS, reg.

With regard to the subject mentioned as above, a meeting has been convened in the office of HRF, to deliberate upon the issues mentioned in agenda placed overleaf.

The schedule of the meeting is as follows:

Date :10-04-2019Time :11:00 AM

Venue : Office of Main HRF, Old OPD Building, SGPGIMS

The HRF Team is requested to kindly make it convenient to be available for the same, as per the schedule mentioned vide supra:

1. Prof. Amit Gupta

2. Mr. Ram Avtar Yadav

3. Mr. Abhay Mehrotra

4. Mr. Arvind Agarwal

5. Mr. S.K Srivastava

6. Mr. U. C. Pandey

7. Mr. Sanjay Dua

Chairman, HRF
Senior Store Purchase Officer
Store Purchase Officer
Store Purchase Officer
Assistant Store Purchase Officer
Senior Account Officer
Assistant Account Officer

(Dr. R. Harsvardhan) Member Secretary, IAC & Head, Hosp. Admn, SGPGIMS

Distribution:

- Prof. Amit Gupta, Chirman, HRF
- Dr. Zainab Zaidi, NABH Consultant, SGPGIMS
- All Members, as above

Copy to:

- Dr. Saurabh Singh, Senior Resident, Hospital Administration
- Dr. Shweta Kumari, Resident In- charge
- Dr. Ruchi Kushwaha , Dr. Tanvi Arora, PG-HA Hospital Administration
- Mr. Dhikhil C.D., Quality Coordinator, Hospital Administration
- O/o of Head Hospital Administration

(Dr. R. Harsvardhan) Member Secretary, IAC & Head, Hosp. Admn, SGPGIMS

Agenda-

- 1) To discuss Policies of HRF
- 2) Materiai management system/ Software in HRF
- 3) Register/Documents maintained by HRF
- 4) Procurement & Inventory management system of HRF and relevant documents pertaining the same.
- 5) Internal Audits carried out by HRF & Internal Reports of last 2 years.
- 6) Stock maintenance process of HRF
- 7) Role of HRF in Drug & Therapeutic Committee.
- 8) Department wise drug formulary list.
- 9) List of Chemicals and their Material Safety Data Sheet.
- 10)Process of Procurement, issue & return of Implants.



Phone: 0522-2495363, 2495365 Fax: 91-0522-2668017

PGI/HA/NOS//76/19

Date: /5 April 2019

Office Order

Sub. Prohibition on use of Plastic carry bag at Community Center, SGPGIMS, reg.

With reference to the subject mentioned as above and in compliance with Government Notification no.3306/parya/15-27/(parya)/15, Dated-22-12- 2015 following directions are to be complied forthwith

- No person including a shopkeeper, vendor, wholesaler or retailer, trader, hawker or rehriwala, shall sell or store or use any kind of plastic carry bags for storing or dispensing of any eatable or non-eatable goods or material.
- No person shall manufacture, import, store, sell or transport any kinds of plastic carry bag (including that of polypropylene, non-woven fabric type carry bags) within community center.
- No person shall use any kind of plastic cover or plastic sheet or plastic film or plastic tube to pack or cover any book including magazine.

Exception-

The directions issued under this notification shall not affect the use of plastic carry bag as specified under Bio-Medical Waste Management (Rules 2016) & amendments thereof.

This order is being issued after approval from Director on Note sheet (01/08) of RSD File No 3679/19 Dated 02-04-2019 and will come into force with immediate effect.

> (Dr.Rajesh Harsvardnan) Nodal Officer, Sanitation Services & Head, Hospital Administration **SGPGIMS**

Distribution: For compliance

- Mr. Bharat Singh, CAO & In-charge Security, SGPGIMS
- Mr. B.P. Sharma, SSO, SGPGIMS
- Mr. Om Prakash, S.O., SGPGIMS
- Mr. S.K. Padam, Sanitary Inspector, SGPGIMS
- All Supervisor, Sanitation, SGPGIMS
- All Shopkeepers, Community Centre, SGPGIMS
- Convener, Vibrant Campus Initiative, SGPGIMS
- Dr. Gaurav Gupta, PG-HA,SGPGIMS

Copy: For information

- C.M.S., SGPGIMS
- M.S., SGPGIMS
- O/o Head, Hospital Administration, SGPGIMS

(Dr. Rajesh Harsvardhan) Nodal Officer, Sanitation Services & Head, Hospital Administration **SGPGIMS**



संजय गाँधी स्नातकोत्तर आयुर्विज्ञान संस्थान, लखनऊ Sanjay Gandhi Post Graduate Institute of Med. Sciences, Raibareli Road, Lucknow- 226 014 (U.P.), INDIA Phones:0522-2668004-8,2668700-800-900Fax:91-0522-2668017,2668719

पत्र संवःपीवजीवआई / एचए / नोअस / 176 / 19

दिनांकः 15 अप्रैल 2019

कार्यालय आदेश

विषयः कम्युनिटी सेन्टर, एसजीपीजीआई, लखनऊ में प्लास्टिक कैरी बैग के उपयोग पर प्रतिबन्ध के संम्बन्ध में। उपरोक्त लिखे विषय के संदर्भ में और शासन की आ्जा नोटिफिकेशन संख्याः 3306/प्रया/15—27/प्रया/15, लखनऊ दिनांकः दिसम्बर 22, 2015 का अनुपालन करते हुए ये निर्देशित किया जाता है:—

-कोई भी व्यक्ति जिसमें दुकानदार, थोक-विकेता, लघु-विकेता व्यापारी, फेरी वाला, रेहरी वाला शामिल है, किसी भी प्रकार की प्लास्टिक केरी बैग की न तो बिकी करेगा और न ही उसका भण्डारण करेगा, न ही उसका उपयोग किसी भी प्रकार की खाद्य और अखाद्य वस्तु का वितरण करनें में करेगा।

–कोई भी व्यक्ति प्लास्टिक बैग न तो बनायेगा, न आयात करेगा, न बेचेगा व न उसकी ढुलाई करेगा।

—कोई भी व्यक्ति किसी प्रकार की प्लास्टिक कवर∕जिल्द का इस्तेमाल नहीं करेगा, किसी पुस्तक या अन्य मैगजीन को कवर करने में।

अपवाद

ये निर्देश जैव–चिकित्सा प्लास्टिक कैरी बैग व सामान्य कचरे के भण्डारकरण वाले प्लास्टिक कैरी बैग पर लागू नहीं होंगे। उक्त आदेश निदेशक महोदय के अनुमोदन के पश्चात् जारी किया गया है (आरएसडी पत्रावली संख्याः 3679/19 पेज: 01/08,दिनांक: 02.04.2019.)

उक्त आदेश तत्काल रूप से प्रभावी होगा।

(डा० राजेश हर्षवर्धन) नोडल अधिकारी स्वच्छता विभाग एवं विभागाध्यक्ष अस्प० प्रशासन विभाग एस.जी.पी.जी.आई.

वितरणः आवश्यक कार्यवाही हेतु

प्रभारी सुरक्षा एसजीपीजीआई।

- 2. वरि० स्वच्छता अधिकारी, एसजीपीजीआई।
- 3. स्वच्छता अधिकारी, एसजीपीजीआई।
- 4 स्वच्छता निरीक्षक, एसजीपीजीआई।
- 5 समस्त सुपरवाइजर-स्वच्छता विभाग, एसजीपीजीआई।
- समस्त दुकानदार–कम्युनिटी सेन्टर, एसजीपीजीआई।
- 7. सयोजक, वीसीआई, एसजीपीजीआई।
- डा० गौरव गुप्ता, पीजी–एचए, एसजीपीजीआई।

प्रतिलिपि:- सूचनार्थ

- 1 मुख्य चिकित्सा अधीक्षक, एसजीपीजीआई।
- 2 विकित्सा अधीक्षक, एसजीपीजीआई।
- कार्यालय आदेश पत्रावली।

(डा० राजेंग्र-हपीवर्धन) नोडल अधिकारी स्वच्छता विभाग एवं विभागाध्यक्ष अस्प० प्रशासन विभाग एस.जी.पी.जी.आई.

Lt Col Varun Bajpai vsM
Executive Registrar
scpediMS Lucknow



Phone: 0522-2495363, 2495365 Fax: 91-0522-2668017

Ref. No./ PG / HA /202/ 2019

From : Dr. R. Harsvardhan, Head, Hospital Administration

To : Mr. G.S. Gupta, In-charge, Education Foundation

Sub. : To print 1000 sets of Assessment Proforma-for the Best Nurse Award in

SGPGIMS, reg.

With regard to subject as mentioned above, I would like to bring to your notice that the Institute is going to **celebrate the International Nurses Day 2019 on 12th May, 2019 by instituting the Best Nurse Award** aimed to recognize the immense contribution of Nursing Staff in Healthcare delivery.

Subsequently, as suggested by Prof. Amit Agarwal, Chief Medical Superintendent, this award will be an annual exercise with winners to be selected from the final scores obtained in Assessment Proforma.

In view of above, you are requested to print 1000 sets of the Assessment Proforma and send to the undersigned at the earliest. The invoice is to be raised in the name of C.N.O., SGPGIMS.

Please find attached a sample set of Assessment Proforma as an enclosure to this letter, which is **to be printed back to back.**

(**Dr. R. Harsvardhan**) Head, Hospital Administration

Date: 23rd April, 2019

Enclosure:

Assessment Proforma for the Best Nurse Award

Distribution:

· Als Number Superintendents

Copy to:

• Prof. Amit Agarwal, Chief Medical Superintendent

• Prof. A.K. Bhatt, Medical Superintendent -

Ju [on 19

• Ms. L. Kalib, C.N.O. - 8 1104/19

O/o Head, Hospital Administration

(Dr. R. Harsvardhan)
Head, Hospital Administration

Page 1 of 1



Phone: 0522-2495365, 2495361 Fax: 91-0522-2668017

PROFORMA FOR ASSESSMENT FOR BEST NURSE IN VARIOUS PATIENT CARE AREAS OF SGPGIMS, LUCKNOW

Nursing Peer Review is a critical component to address the variations and inadequacies in the quality of nursing care. It encourages good performers and motivates others towards the same. The three dimensions of Peer Review are:

- Quality & Safety
- Role Actualization
- Practice Advancement

We have tried to cover them all with respect to the domain of Nursing Practices.

GENERAL COMMENTS:

It is important that you are open and honest in your answers. The accuracy and completeness of your responses will be critical in helping us get a true picture of your Peer Assessment.

The following should be considered prior to taking the survey:

- Your participation is voluntary and you can choose not to answer any of the following Questions
- Your responses will be held **STRICTLY CONFIDENTIAL** and will not be shared in a way that will identify you
- Select the three nurses of your department whom you feel the best other than you and write their name in the concerned column
- Assign appropriate marks for the predetermined criteria in a five point scale as given below:

Fair (1) Good (2) Very Good (3) Excellent (4) Outstanding (5)

- Calculate the total marks for each Nursing Staff
- Hand it over to your Sister In-charge
- You may contact us with any questions you have about this assessment.

Thank you for your participation.



Phone: 0522-2495365, 2495361 Fax: 91-0522-2668017

SI. No.	Evaluation Parameters	Nurse 1 Name:	Nurse 2 Name:	Nurse 3 Name:
	[Scoring: Fair (1), Good (2)	Designation:	Designation:	Designation:
	Very Good (3), Excellent (4)			
	Outstanding (5)]	Area/Ward:	Area/Ward:	Area/Ward:
I	NURSING DUTIES			
1.	Nursing Skills/ Patient Care			
2.	Professionalism			
3.	Using WHO Identifiers for Patient Identification (C.R. No., Patient's name, Age of patient/ Date of Birth)			•
4.	Adherence to Standard Precautions during Patient Care	,		
5.	Practicing Hand Hygiene as recommended by WHO (7 steps & 5 moments)			
6.	Appropriate Care While Medication Preparation & Administration			
7.	Correct knowledge how to discard drugs			
8.	Timely & appropriate reporting of Patient related events (ex. Allergies, Adverse Drug Reactions, etc.)			
9.	Knowledge of Bio Medical Rules 2016 (Amendment 2018 & 2019) (mainly Segregation at Source)			
10.	Compliance to Segregation at Source of BMW in accordance with BMW Rules 2016 {Amendment 2018 & 2019}			
11.	Knowledge of blood and mercury spill management			
12.	To ensure cleanliness and hygiene of work area			
13.	Appropriate Care of Medical Devices/Equipment			

Lt Cot Varun Bajpai vsM

Executive Registrar SGPGIMS,Lucknow

Page **2** of 3



Phone: 0522-2495365, 2495361 Fax: 91-0522-2668017

14.	Record Keeping			
II	CONDUCT			
15.	Punctuality			
16.	Integrity			1 - 2 - 1
17.	Initiative			
18.	Discipline			
19.	Availability in Work Area	1		
20.	Personal Hygiene & Dress Code			
21.	Communication & Soft Skills (With			
	Colleagues and With			
	Patient/Attendants)			
22.	Alertness			
23.	Readiness to accept errors			
24.	Enthusiasm Towards Learning			
25.	Team Spirit			
TOTA	AL SCORE(Max. Score = 125)	/ 125	/ 125	/ 125

Any feedback/s		
	•	



Phone: 0522-2495363, 2495365 Fax: 91-0522-2668017

0/0

Ref. No./ PG / HA /20子 / 2019

From : Dr. R. Harsvardhan, Head, Hospital Administration

To : Shri R. D. Sharma, &E., Civil Engineering

Sub. To provide necessary documents under Water Act, 1974, reg.

With regard to subject as mentioned above, I would like to bring to your notice that the Institute is applying online for Consent to Operate (CTO) the Bio Medical Waste Plant.

As part of application process, necessary documents under the Water Act, 1974 has to be **uploaded by the undersigned on the Nivesh Mitra Web portal**. The list of required documents is mentioned vide infra:

- Water Consumption details of SGPGIMS Campus
- · Water Effluent Generation details
- · Test of Waste Water details
- Expected Waste Water quantity
- Source of Outlet/Discharge

In view of the above, you are requested to provide the list of documents mentioned wide supra by 1700 hours of 25th April, 2019.

(**Dr. R. Harsvardhan**) Head, Hospital Administration

Date: 24th April, 2019

Copy:

Director

C.M.S.

M.S.

O/o Head, Hospital Administration for record

(Dr. R. Harsvardhan) Head, Hospital Administration

Lt Col Varun Bajpai VSM
Executive Registrar



Phone: 0522-2495363, 2495365 Fax: 91-0522-2668017

Ref. No./ PG / HA /220 / 2019

From: Dr. R. Harsvardhan, Head, Hospital Administration
To: Mr. G.S. Gupta, In-charge, Education Foundation

Sub. : To print 50 copies each of Letter of Commendation & Certificate for the

Best Nurse Award in SGPGIMS, reg.

With regard to subject as mentioned above, I would like to bring to your notice that the Institute is going to **celebrate the International Nurses Day 2019 on 12th May, 2019 by instituting the Best Nurse Award** aimed to recognize the immense contribution of Nursing Staff in Healthcare delivery. The best nurse from each area will be given a Letter of Commendation & Certificate as an award.

In view of above, you are requested to print 50 copies each of Letter of Commendation & Certificate as per format attached as an enclosure to this letter, to be given for Best Nurse Award and send it to the undersigned at earliest. The invoice is to be raised in the name of C.N.O., SGPGIMS.

Thanking you in anticipation.

* Ph show post of final design

(Dr. R. Harsvardhan) Head, Hospital Administration

Date: 30th April, 2019

Enclosure:

• Format for Letter of Commendation & Certificate for the Best Nurse Award

Copy to:

- Prof. Amit Agarwal, Chief Medical Superintendent
- Prof. A.K. Bhatt, Medical Superintendent
- Ms. L. Kalib, C.N.O.
- O/o Head, Hospital Administration

(Dr. R. Harsyardhan) Head, Hospital Administration

Page 1 of 1

Lt Col Varun Bajpai VSM
Executive Registrar