

Annual Report: Internal Quality Assurance Cell (IQAC)

July 2022 – June 2023

Introduction

The Internal Quality Assurance Cell (IQAC) at Sanjay Gandhi Post Graduate Institute of Medical has been proactively engaged in a series of strategic initiatives aimed at fostering a culture of quality assurance and enhancement across the institution. The IQAC of Sanjay Gandhi Postgraduate Institute of Medical Sciences (SGPGIMS) has undertaken various initiatives aimed at enhancing the quality of healthcare services and educational programs.

1. **Nomination of Quality Managers:**

Recognizing the importance of departmental ownership in quality enhancement, concerted efforts had been made to nominate one faculty member from every department as a Quality Manager. These individuals acted as catalysts for quality improvement within their respective departments, overseeing and facilitating various quality-related activities.

2. **Dedicated IQAC Room:**

A significant step towards enhancing the operational efficiency of the IQAC was the allocation of a dedicated room within the administrative block. This space, adorned with appropriate signage, served as a hub for IQAC activities.

3. **Formulation of SOP for IQAC:**

To ensure consistency and coherence in their quality assurance endeavors, a comprehensive Standard Operating Procedure (SOP) for the IQAC was formulated. This SOP served as a guiding document, delineating roles, responsibilities, and protocols to be followed, thereby streamlining their quality assurance processes.

4. **Constitution of IQAC Committee:**

The IQAC Committee, comprising representatives from various stakeholders including faculty members from different departments, was constituted. This diverse composition ensured comprehensive oversight and participation in quality enhancement initiatives, fostering a culture of collective responsibility towards quality.

5. **Orientation for NAAC Criterion Heads:**

Faculty nominated as Criterion Heads for the Apex Trauma Centre underwent orientation sessions tailored to familiarize them with the specific NAAC obligations pertinent to their roles. These sessions equipped them with the requisite knowledge and skills to effectively discharge their responsibilities in the accreditation process.

6. **Regular Review Meetings:**

A series of review meetings were convened at regular intervals to assess the progress of various quality enhancement initiatives and address any challenges encountered. These meetings served as platforms for constructive dialogue, feedback, and strategic planning,

thereby ensuring continuous improvement and alignment with NAAC standards.

7. Collaborative Efforts for Awareness:

In alignment with our commitment to societal well-being, several awareness sessions were conducted on organ donation and adverse drug reporting. These sessions aimed to sensitize stakeholders about the importance of these critical issues and encourage proactive participation in addressing them. These initiatives not only enriched the academic experience but also contributed to holistic development and societal engagement. Noteworthy was the observance of National Pharmacovigilance Week funded by PVPI, where dedicated activities were undertaken to raise awareness about pharmacovigilance and promote safe medication practices.

Sl.No.	List of Seminar/Conferences/Program/Workshop Conducted in the academic year 2022-2023
1.	Workshop cum training on BMW Management - Segregation at source on 11-01-2023
2.	Workshop on PDDURKCCY & ABPMJAY on 13-01-2023
3.	Seminar on World Stroke Day on 29-10-2022
4.	Guest Lecture by Faculty of RMLIMS on 15-09-2022
5.	SOTTO U.P Awareness Session on Organ Donation at Lucknow University
6.	Workshop of Hospital Infection Control on 15-10-2022
7.	Workshop on Best Practice Best Outcome on 06-12-2022

8. ADR Monitoring and Consumer Awareness:

In our commitment to patient safety, regular Adverse Drug Reaction (ADR) consumer awareness sessions and training programs were conducted for patients and healthcare providers. These initiatives aimed to empower stakeholders with knowledge about ADRs, their reporting mechanisms, and the importance of pharmacovigilance. Causality assessment meetings were also held to ensure thorough evaluation and reporting of ADRs, further reinforcing their commitment to patient safety and quality healthcare delivery.

9. Induction Program for New Nursing Officers:

Recognizing the pivotal role of nursing officers in healthcare delivery, a comprehensive induction program was conducted for newly inducted nursing officers. This program aimed to familiarize them with institutional policies, procedures, and quality standards, thereby ensuring their seamless integration into the healthcare team (Date: 16 & 17 September 2022).

10. NIRF Participation and Manual Development:

As part of their commitment to institutional excellence, active participation in the National Institutional Ranking Framework (NIRF) was undertaken. **SGPGIMS secured NIRF 7th rank in 2022 with a score of 69.62** among medical institutions in the country.

11. Audit Processes:

Comprehensive audits were conducted across various domains, including Administration, Academics, Research, Teaching, and Environmental Sustainability. These audits, namely AAA

(Administration, Academics, and Audit), Research, Teaching, and Environmental, aimed to assess and enhance the effectiveness and efficiency of their institutional processes and practices.

12. A comprehensive manual for central condemnation and disposal was developed, ensuring adherence to regulatory standards, and promoting efficient asset management practices within the institution.
13. **Memorandum of Understanding** between Sanjay Gandhi Postgraduate Institute of Medical Sciences (SGPGIMS) and ECHO INDIA on 08-08-2023, and between SGPGIMS and BBA University on 08-08-2023, were duly signed.

IQAC AGENDA FOR ACADEMIC YEAR 2023-2024

1. To Implement NABH Standards on Apex Trauma Centre for Pre-Entry Level NABH Accreditation

