

Annual Report: Internal Quality Assurance Cell (IQAC)

July 2021 – June 2022

Introduction

The Internal Quality Assurance Cell (IQAC) at Sanjay Gandhi Post Graduate Institute of Medical Sciences (SGPGIMS) has dedicated itself to advancing institutional quality through meticulous planning and execution of various quality enhancement measures. The IQAC of Sanjay Gandhi Postgraduate Institute of Medical Sciences (SGPGIMS) has undertaken various initiatives aimed at enhancing the quality of healthcare services and educational programs.

1. NAAC Accreditation Preparation

- a) On 25th October 2022, a strategic decision was made to nominate one faculty member from each department as quality managers. These managers serve as the primary interface for coordination and data collection, expediting the NAAC accreditation process.
- b) The orientation session on 8th December 2022 was crucial for new members, providing them with the necessary knowledge to move forward with the accreditation process.
- c) **Workshops and Dissemination Seminars:**
 - A dissemination seminar on 14th September 2021 ensured that NAAC task force members, heads of departments, and key stakeholders were well-versed with the NAAC accreditation process, including its aims, objectives, and methodologies.
 - The Quality Cell, in collaboration with NAAC Headquarters, organized a workshop on 6th June 2022. This workshop, aimed at medical and super-specialty institutions, featured an expert panel from NAAC Headquarters, Bengaluru, providing comprehensive insights into the application process.

2. NABH Accreditation Efforts

a) Chapter Reviews and Meetings:

- The initial chapter review meeting on 2nd July 2021 focused on MOM, HIC, and PPE, setting the foundation for subsequent NABH-related activities.
- Following this, on 6th July 2021, chapters 6, 7, and 8 were reviewed to ensure compliance with NABH standards.
- The NABH application review meeting on 1st September 2021 and the IAC Meeting on 20th September 2021 were pivotal in assessing and refining the NABH accreditation process.

b) Nursing Quality Team: On 31st August 2021, a nursing quality team was formulated to coordinate and implement various quality nursing activities related to NABH accreditation.

c) Allocation and Training: On 19th July 2022, nursing staff under the Department of Hospital Administration were allocated to specialized cells, including the Patient Safety Cell, Quality Cell, Hospital Infection Control Cell, and Bio-Medical Waste Management Service, ensuring a structured approach to quality assurance.

d) Fire Safety and Infection Control Training: Multiple workshops, including fire safety training sessions on 29th December 2021 & 25th February 2022 on emergency preparedness with the theme "every second counts: plan 2 ways out."

e) Infection prevention and control practices were reinforced through training programs on 6th November 2021 and 26th February 2022.



3. Quality Improvement and Awareness Programs

a) Collaborations and MoUs:

- The MoU signed on 1st October 2021 between SGPGIMS and Deen Dayal Upadhyay Gorakhpur University facilitated collaborations in communicable and non-communicable disease research, social health awareness, and faculty and student exchange programs.
- Other significant collaborations include MoUs with ECHO India, Lucknow University's Department of Psychology, and Babasaheb Bhimrao Ambedkar University's School of Vocational Studies.

b) Public Awareness Campaigns:

- Awareness programs were conducted on various health-related topics:
- World No Tobacco Day on 31st May 2022 highlighted the environmental threats posed by tobacco.
- World Hand Hygiene Day on 5th May 2022 emphasized the importance of hand hygiene under the theme "Unite for Safety: Clean Your Hands."
- World Stroke Day on 29th October 2022 and World Rabies Day on 30th September 2022 aimed at spreading crucial health information.

c) Workshops and Seminars:

- Several educational sessions, including a state-level seminar on 26th March 2022 about the Registration of Birth & Death Act and a national seminar on 1st May 2022 on the legal aspects of medical and managerial practice, contributed to enhancing the knowledge base of the participants.
- The awareness program on organ and tissue donation, with sessions on 9th October 2021, 27th November 2021, and 23rd April 2022, played a significant role in promoting organ donation awareness.

4. Rankings and Accreditations

- a) SGPGIMS secured **NIRF 7th rank** in 2022 with a score of 67.18 among medical institutions in the country
- b) **The Institutional Ethics Committee at SGPGIMS received NABH accreditation**, validating its compliance with clinical trial program standards.

5. Regular Meetings and Celebrations

- a) **Quarterly Governor House Meetings:** Regular quarterly meetings at the Governor House ensured continuous monitoring and improvement of quality processes.
- b) **International Day of Yoga:** Celebrated on 21st June 2022, this event underscored the importance of yoga in promoting better health among healthcare professionals.
- c) **Spiritual and Educational Sessions:** The spiritual session on 22nd May 2022 discussed the interplay between genes, emotions, and epigenetics, contributing to the holistic well-being of staff.

IQAC AGENDA FOR ACADEMIC YEAR 2022-2023

1. Expand and equip the dedicated IQAC room to accommodate increasing activities and facilitate smoother operations.
2. Development of Standard Operating Procedure (SOP) for IQAC
3. Conduct comprehensive audits across all domains, focusing on administrative, academic, research, teaching, and environmental sustainability aspects, to identify areas for improvement and ensure compliance with regulatory standards.