



Syllabus for Medical Social Service Officer Grade II

(Syllabus is only Indicative. The questions can assess any aspect of knowledge, aptitude, attitude and practical skills, which is expected from a trained person to work efficiently at the advertised post)

Part B:

Core Subject:

1. Social Work: Definition, meaning, purpose, goals and objectives – Principles and assumptions of social work – basic and auxiliary methods of social work – tools, techniques, skills and abilities of a professional social worker.
2. Working with Individuals (Social Casework) Social Casework: Definition, nature, objectives, relevance and scope of - philosophy, principles and components of social case work and Social Casework Process: Exploration, Engagement, Assessment and Planning, Implementation, goal attainment, Termination and Evaluation Models of Social Case word Practice: – Skills and Techniques in Social Casework.
3. Working with Groups (Social Group Work) Group: Meaning, type, Characteristic – stages of group development – goal setting, group norms, problem solving, decision making, conflict resolution.
4. Leadership: concept, theories – types of leadership and contexts – role and qualities of a leader. Principles of Group Work. Social Group Work Process – Intake, Study, goal setting, intervention, evaluation- programme as models – Group Worker – role, functions, skills and qualities. Group Process: Meaning, type (associative and dissociative group process) – bond, acceptance, isolation, rejection, conflict and control.
5. Society: Type and characteristics – tribal, rural urban, industrial and postindustrial - Culture, definition, nature, type – material & non-material Socialization: importance and agencies of socialization Social Control: Types, process of social change – characteristic features of industrialization, modernization, globalization and secularization, social stratification – caste, class, gender and power. Social Problems: Poverty, unemployment, migration, alcoholism and substance abuse, domestic violence, dowry, crime and delinquency.



6. Developmental psychology: Growth and Development – the major psychological and social theories of development – the biophysical psychological and socio- cultural changes happening during life span – parental, early childhood, late childhood, puberty, adolescence, young adulthood, middle adulthood and old age.

7. Health And Illness Health – concept of health and ill health, determinants of health and indicators of health status concept of community health and its various components, alternative systems of medicine and life style. Communicable and Non-communicable Disease- related concepts of epidemic, endemic, pandemic, incidence, prevalence, etiology, symptoms, treatment and prevention of Communicable disease and Non-communicable Diseases like Cancer, Coronary Artery Disease, Obesity, Diabetes, Trauma and Injuries.

8. National Health Policies and major National Health Programmes.

9. Medical Social Work & Multidisciplinary Medical Social Work – meaning, definition, importance of medical social work – Historic development of medical social work in the world and in India, functions and role of Medical Social Worker – preparing Individual Care Plan (ICP) – Case Recording – Medical ethics – issues and challenges (Patient rights, confidentiality, informed consent) – Medico-legal issues Multidisciplinary Team: Team members and role of team members, role of social worker & essential aspects of team work